

November 12, 2009

Dear Customer,

We would like to thank you for your 2009 business.

Starting from November 16, 2009 Matica System has decided to reorganize the sales organization in order to address the sales challenges in this difficult global recessionary economics. Thus, we are pleased to announce assignment of Mr Antonio Santos as our Middle East, Africa and Southern Europe regional Business Development Manager. Antonio comes to us with excellent card industry knowledge.

Antonio will be working from our Paderno (Milan), Italy office and our newly established Portugal office. He will be making frequent trips to the region to meet with you and serve your business needs.

In addition to Antonio's assignment to the regions, we have grown our Customer Care organization to take care of your business.

The contact information for the associates assigned to Middle East, Africa and Southern Europe regions are as follows:

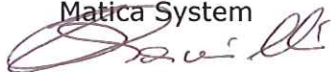
<b>NAME</b>	<b>RESPONSIBILITY</b>	<b>LOCATED AT</b>	<b>EMAIL ADDRESS</b>	<b>PHONE N°</b>
Antonio Santos	MEA and Southern Europe Business Development Manager	Paderno (Milan), Italy	asantos@maticasystem.com	+351937916626
Alessandra Pasqui	Customer Care and Order Processing	Bologna, Italy	apasqui@maticasystem.com	+390510950051
Stefania Cattaneo	Customer Care and Order Processing	Paderno (Milan), Italy	scattaneo@maticasystem.com	+390292272525
Veraje Anjargolian	Chief Operating Officer	Paderno (Milan), Italy	vanjargolian@msn.com	+393357183716
Massimo Pegoraro	Director of Operations	Paderno (Milan), Italy	mpegoraro@maticasystem.com	+393481518521
Silvio Taraborrelli	Manager of Product Management	Paderno (Milan), Italy	staraborrelli@maticasystem.com	+393484745793
Valeria Terraneo	Marketing Assistant	Paderno (Milan), Italy	vterraneo@maticasystem.com	+390292272508

All your orders for all Matica products should be send to: [emea@maticasystem.com](mailto:emea@maticasystem.com)

Our management team and we are looking forward to serve your needs and develop a mutual growth business.

Your business and partnership is most appreciated.

Sandro Camilleri  
President and CEO  
Matica System



Veraje Anjargolian  
Chief Operatine Officer  
Matica System

